

AVIT150 : Flight Attendant Essentials

This course provides an introduction to flight attendant duties. Topics include but are not limited to flight safety, federal aviation regulations, passenger cabin procedures, human factors, passenger care and management, conflict resolution, aircraft systems, emergency and boarding procedures, in-flight service procedures, safety briefing announcements, customer service skills and airline terminology.

Credits 4

Lecture Hours 4

Lab/Clinical/Field Study Hours 0

Prerequisites

HOSP100